



Patch/Update Notification

SN/RAM-6000 Series Announcement

Snpat20141003_reflashing_tools.zip

October 2014

Patch/Update Notification

Change History

Version	Date	Description
1.0	4-22-2013	Initial Release – TKB
1.1	10-03-2014	Updated to disable additional services to prevent random timing failures during reflashing procedure

Patch Information

Description

Units affected: **SN/RAM-6xxx** for all carriers.

Versions affected: **3.12-3.16, 4.00-4.16**

Versions applied: **All**

This patch improves reflashing reliability when attempting to upgrade to newer firmware. Whether the patch has already been applied, or your unit is operating correctly, it is harmless to apply/re-apply this patch.

It is recommended to apply this patch prior to reflashing to a newer version of firmware. A reboot is not required for updates to take effect after applying this patch.

This does not apply to Advanced Reflash methods through the pushbutton operation.

This does not apply to RAM9K units.

Symptoms

- A small percentage of units may not complete reflashing to a newer version of firmware when running SerialIP, DNP3, or Modbus functions.



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